



Quarterly Performance Report

May 2023

Period Covered: 1 April 2022 to 31 March 2023

“Making the Scottish Borders a safer place to live, work and visit”

Key: Green – Performance Improved, Amber – Performance Reduced < 15%, Red – Performance Reduced >15

Strategic Priority – Through effective partnership working fewer people experience antisocial behaviour (ASB)

Performance Context

In 2022/23 to date there has been a decrease in group 1-5 crime of 6.6% when compared to 2021/22. This represents 244 fewer victims, which is positive.

In 2022/23 to date there has been a decrease in antisocial behaviour incidents of 16.1% when compared to 2021/22 for the same time period which is encouraging.

In 2022/23 to date there has been a 42.9% decrease in people being monitored for antisocial behaviour, which is good news. The number of early interventions undertaken by ASB partners decreased by 11.6% when compared to 2021/22 for the same time period.

The new mediation service is in place and performance reporting commenced from quarter 1 of 2022/23. Early signs are positive for the service. Data gathering for the mediation service for 2022/23 has been used to establish a performance baseline from which targets can be set for 2023/24 onwards.

Key Successes

All ASB/Mediation Data has now been migrated onto the new MOSAIC database system and this has generated wider communication about clients with keyworkers that are involved from Social Work. This is a Positive step that was not foreseen.

Key Issues

There is still some work required to develop the reporting mechanism for the ASBU within MOSAIC, this work continues with regular updates still ongoing. Archiving data from the old database will take a considerable effort by the team but the goal is to have it completed by the end of the year.

Key Activities

Developing the report mechanism within MOSAIC and archiving data and continuing to develop and tweak the new database as issues arise.

Strategic Priority – Through effective partnership working fewer adults and children experience Gender Based Violence

Performance Context

The number of domestic abuse incidents reported to Police Scotland in 2022/23 was 1231. This is 50 incidents (3.9%) lower than 2021/22.

The number of referrals to Domestic Abuse Advocacy Support (DAAS) service in 2022/23 was 392. This is 70 referrals (15.2%) lower than 2021/22. Repeat referrals to the DAAS service in 2022/23 were 31.9%, slightly higher than the target of 30% but improved upon 2021/22. The number of clients contacted within agreed timescales was significantly higher than the 80% baseline and stands at 96.4%.

Key Successes

DAAS will undergo the Leading Lights re-assessment on 2nd August 2023, with another case file audit of cases from April to July and a review of refreshed/new policies on Clinical Supervision, Case Reviews, Screening and MARAC file management.

There is a need for DAAS to ensure it undertakes continuous development and a Stakeholder Survey is being developed for launch in late June to ensure that DAAS has feedback from referring agencies and can work to maintain a proactive, effective service in Scottish Borders.

The database provider has agreed to develop a MARAC function for the DAAS database which will increase the level of case management and reporting for all MARAC cases. DAAS maintain the lead on managing MARAC in Scottish Borders. The MARAC Annual Report 2022/23 is now available and can be shared with members of the Scrutiny Board.

DAAS are now working from the Public Protection Unit in Langlee.

Key Issues

There is a significant increase in the number of clients who need face to face support, which means IDAAs are required to travel and spend increased time in risk assessing and safety planning with more complex cases.

Domestic Abuse awareness raising activity is planned for the next three months, working with partner agencies e.g. Police Scotland to support communities to “reach in” and feel more confident in reporting and knowing what to do if they have a concern.

Key Activities

DAAS are developing a toolkit to support partner agencies to work with clients with learning difficulties who are experiencing domestic abuse. There is a nationally available tool and DAAS are working to localise the context.

DAAS are supporting engagement with local businesses and will attend the Wellbeing Week with Farne Salmon as part of Police Scotland’s Domestic Abuse awareness raising activity.

Training and workforce development is a key part of the DAAS activity. Sessions are planned on risk assessment, domestic abuse awareness for Health Visitors, Addiction services. This enables DAAS to support effective referral pathways.

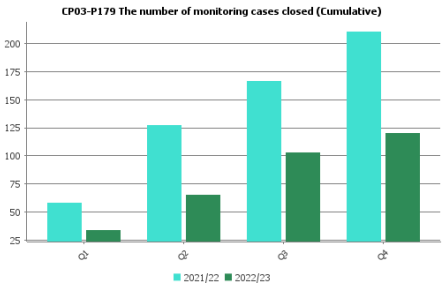


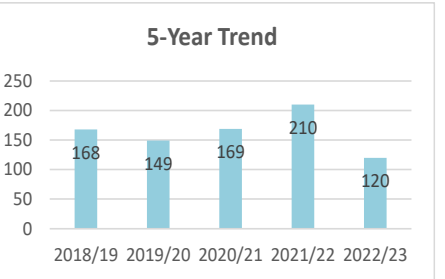
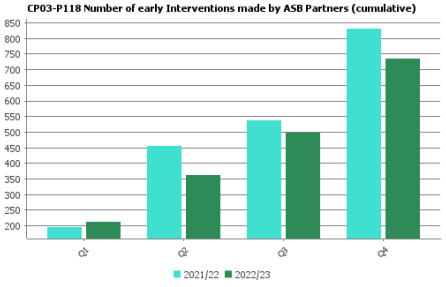


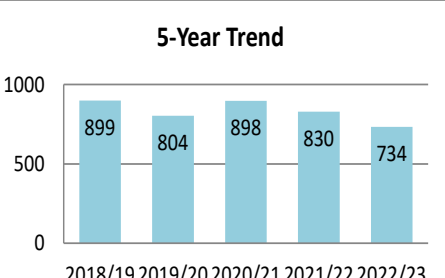
CEDAR has concluded the first group of 2023, and the feedback from mothers and children has been overwhelmingly positive. Further groups are planned for Sept to Dec 2023, and there has been an increase in the number of people being trained as volunteer co-facilitators.

Safer Communities Team

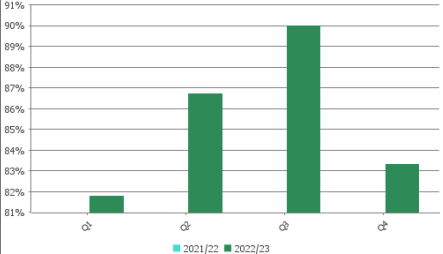


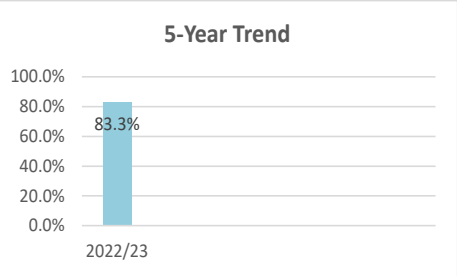
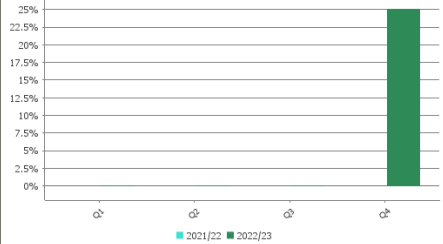


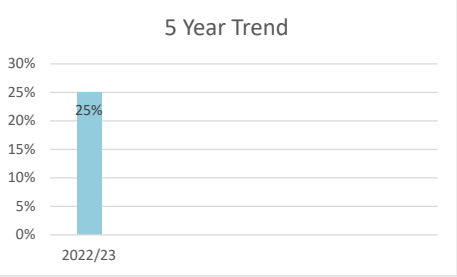
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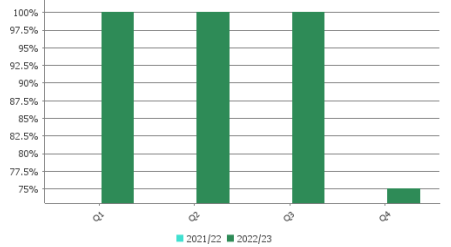


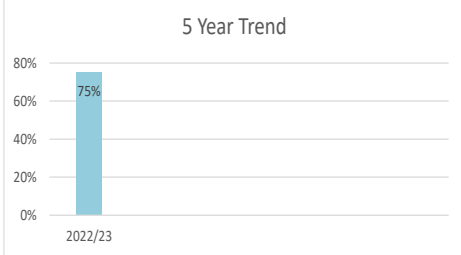
PI Short Name	Performance Data Trend Chart	Traffic Light Icon	Long Term Trend	Current Value	Current Target	Notes & History Note	5 Year Trend																											
<p>Number of reported Anti-Social Behaviour (ASB) incidents (public perception of) (cumulative)</p>	<p>CP03-P38 Number of reported Anti-Social Behaviour (ASB) incidents (public perception of) (cumulative)</p> <table border="1"> <caption>CP03-P38 Number of reported Anti-Social Behaviour (ASB) incidents (public perception of) (cumulative)</caption> <thead> <tr> <th>Period</th> <th>2021/22</th> <th>2022/23</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>~1,600</td> <td>~1,000</td> </tr> <tr> <td>2</td> <td>~3,200</td> <td>~2,500</td> </tr> <tr> <td>3</td> <td>~4,300</td> <td>~3,500</td> </tr> <tr> <td>4</td> <td>~5,300</td> <td>~4,500</td> </tr> </tbody> </table>	Period	2021/22	2022/23	1	~1,600	~1,000	2	~3,200	~2,500	3	~4,300	~3,500	4	~5,300	~4,500			<p>4,476</p>	<p>5,337</p>	<p>Where We Are</p> <p>A 16.1% decrease in incidents in 2022/23 when compared to 2021/22. This equates to 861 fewer incidents recorded.</p> <p>Our Successes/Our Issues</p> <p>The decrease in reported ASB incidents in 2022/23 is positive.</p> <p>What We Are Doing</p> <p>Through a multi-agency partnership we continue to intervene at the earliest opportunity to reports of antisocial behaviour.</p> <p>The Police Scotland Community Action Teams (CAT), which are funded by Scottish Borders Council, respond to community issues regarding antisocial behaviour with significant success.</p>	<p>5-Year Trend</p> <table border="1"> <caption>5-Year Trend</caption> <thead> <tr> <th>Year</th> <th>Incidents</th> </tr> </thead> <tbody> <tr> <td>2018/19</td> <td>5740</td> </tr> <tr> <td>2019/20</td> <td>5406</td> </tr> <tr> <td>2020/21</td> <td>7289</td> </tr> <tr> <td>2021/22</td> <td>5334</td> </tr> <tr> <td>2022/23</td> <td>4476</td> </tr> </tbody> </table>	Year	Incidents	2018/19	5740	2019/20	5406	2020/21	7289	2021/22	5334	2022/23	4476
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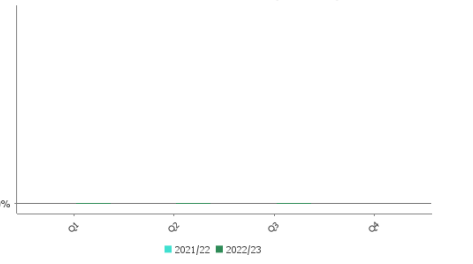


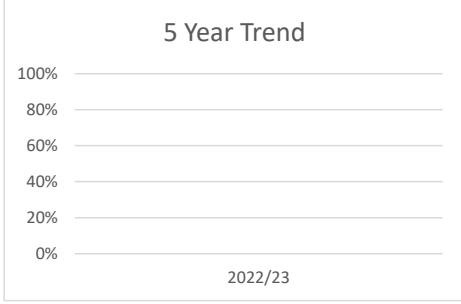
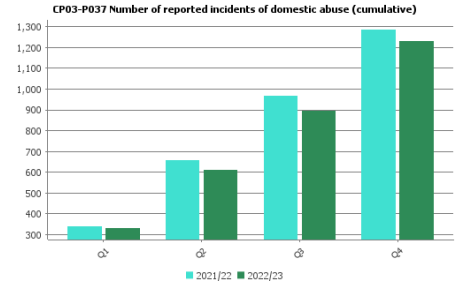


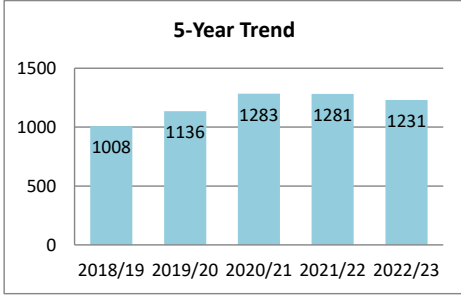
PI Short Name	Performance Data Trend Chart	Traffic Light Icon	Long Term Trend	Current Value	Current Target	Notes & History Note	5 Year Trend																											
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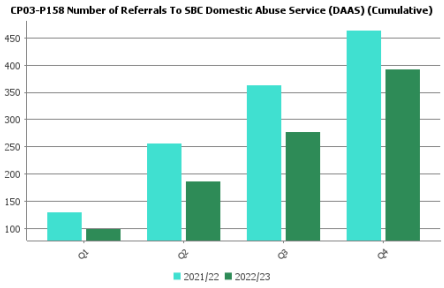


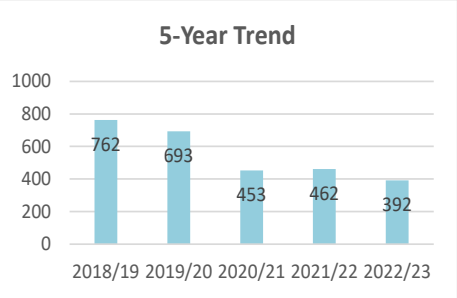
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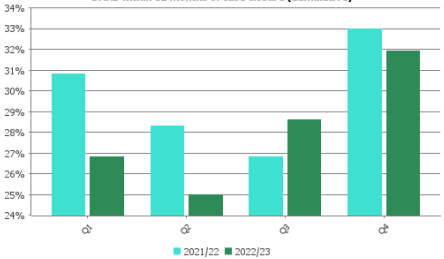


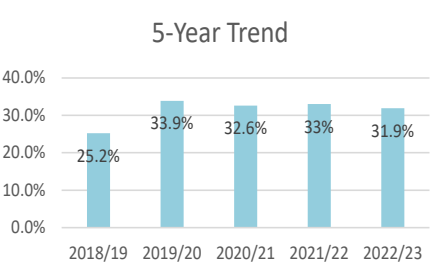
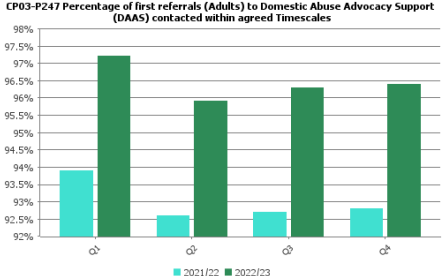


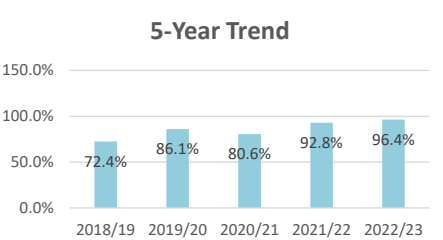
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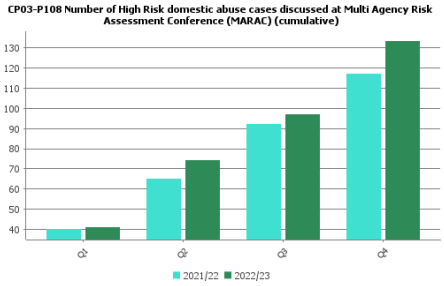


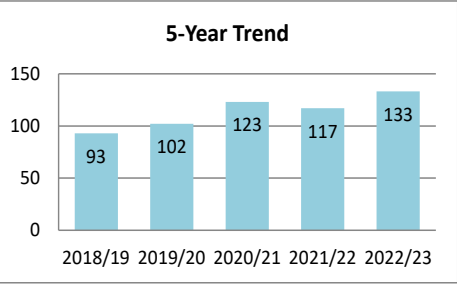
PI Short Name	Performance Data Trend Chart	Traffic Light Icon	Long Term Trend	Current Value	Current Target	Notes & History Note	5 Year Trend																			
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<p>The % of clients satisfied with the mediation intervention on exit from the service (Cumulative)</p>	<p>CP03-P121c The percentage of individuals who were satisfied with the Mediation Intervention on exit from the service (Cumulative)</p> 			0%		<p>Where we are currently</p> <p>The new mediation service has only just started to progress cases and client satisfaction surveys need to be issued for closed cases.</p> <p>Our Successes/Our Issues</p> <p>All ASB officers and designated staff from partner agencies have been trained in mediation and the service is now accepting and progressing referrals.</p> <p>What we are doing</p> <p>Satisfaction surveys for completed cases will be sent to each party involved in the mediation to get their views on the effectiveness of the service. Responses received will be analysed with a view to identifying any potential service improvements.</p>	<p>5 Year Trend</p> 
<p>Number of reported incidents of domestic abuse (cumulative)</p>	<p>CP03-P037 Number of reported incidents of domestic abuse (cumulative)</p> 			1,231	1,281	<p>Where We Are</p> <p>50 fewer incidents reported in 2022/23 when compared to 2021/22, which equates to a 3.9% decrease.</p> <p>Our Successes/Our Issues</p> <p>There remain concerns that domestic abuse is underreported.</p> <p>What We Are Doing</p> <p>There is increased scrutiny of the number of domestic abuse</p>	<p>5-Year Trend</p> 

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<p>Percentage of clients supported by DAAS (Adults) that are re-referred to DAAS within 12 months of case closure (Cumulative)</p>	<p>CP03-P170 Percentage of clients supported by DAAS (Adults) that are re-referred to DAAS within 12 months of case closure (Cumulative)</p>  <table border="1"> <caption>CP03-P170 Data</caption> <thead> <tr> <th>Period</th> <th>2021/22 (%)</th> <th>2022/23 (%)</th> </tr> </thead> <tbody> <tr> <td>Q1</td> <td>31.0</td> <td>27.0</td> </tr> <tr> <td>Q2</td> <td>28.5</td> <td>25.0</td> </tr> <tr> <td>Q3</td> <td>27.0</td> <td>28.5</td> </tr> <tr> <td>Q4</td> <td>33.0</td> <td>32.0</td> </tr> </tbody> </table>	Period	2021/22 (%)	2022/23 (%)	Q1	31.0	27.0	Q2	28.5	25.0	Q3	27.0	28.5	Q4	33.0	32.0			31.9%	30%	<p>Where we are currently</p> <p>An increase of 1.9 percentage points in the percentage of DAAS clients that are repeat clients within 12 months of case closure, against a baseline target of 30%.</p> <p>Our Successes/Our Issues</p> <p>Repeat referrals were slightly worse than target in 2022/23 but were better than 2021/22 performance.</p> <p>What we are doing</p> <p>Detailed analysis of the repeat cases will be undertaken to identify any potential areas for further improvement.</p> <p>Regular meetings are planned to discuss cases where there have been multiple repeat referrals to assess if further measures can be taken or signposting to other services is needed.</p>	<p>5-Year Trend</p>  <table border="1"> <caption>5-Year Trend Data (CP03-P170)</caption> <thead> <tr> <th>Year</th> <th>Percentage (%)</th> </tr> </thead> <tbody> <tr> <td>2018/19</td> <td>25.2%</td> </tr> <tr> <td>2019/20</td> <td>33.9%</td> </tr> <tr> <td>2020/21</td> <td>32.6%</td> </tr> <tr> <td>2021/22</td> <td>33%</td> </tr> <tr> <td>2022/23</td> <td>31.9%</td> </tr> </tbody> </table>	Year	Percentage (%)	2018/19	25.2%	2019/20	33.9%	2020/21	32.6%	2021/22	33%	2022/23	31.9%
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<p>Percentage of first referrals (Adults) to Domestic Abuse Advocacy Support (DAAS) contacted within agreed Timescales</p>	<p>CP03-P247 Percentage of first referrals (Adults) to Domestic Abuse Advocacy Support (DAAS) contacted within agreed Timescales</p>  <table border="1"> <caption>CP03-P247 Data</caption> <thead> <tr> <th>Period</th> <th>2021/22 (%)</th> <th>2022/23 (%)</th> </tr> </thead> <tbody> <tr> <td>Q1</td> <td>94.0</td> <td>97.5</td> </tr> <tr> <td>Q2</td> <td>92.5</td> <td>96.0</td> </tr> <tr> <td>Q3</td> <td>93.0</td> <td>96.5</td> </tr> <tr> <td>Q4</td> <td>93.0</td> <td>96.5</td> </tr> </tbody> </table>	Period	2021/22 (%)	2022/23 (%)	Q1	94.0	97.5	Q2	92.5	96.0	Q3	93.0	96.5	Q4	93.0	96.5			96.4%	80%	<p>Where We Are</p> <p>96.4% of clients contacted within the agreed timescale against a baseline target of 80% between 1st April 2022 and 31st March 2023.</p> <p>Contact targets are 24 hours for Self and Police Scotland first referrals to the service and 48 hours for other agency first referrals to the service.</p>	<p>5-Year Trend</p>  <table border="1"> <caption>5-Year Trend Data (CP03-P247)</caption> <thead> <tr> <th>Year</th> <th>Percentage (%)</th> </tr> </thead> <tbody> <tr> <td>2018/19</td> <td>72.4%</td> </tr> <tr> <td>2019/20</td> <td>86.1%</td> </tr> <tr> <td>2020/21</td> <td>80.6%</td> </tr> <tr> <td>2021/22</td> <td>92.8%</td> </tr> <tr> <td>2022/23</td> <td>96.4%</td> </tr> </tbody> </table>	Year	Percentage (%)	2018/19	72.4%	2019/20	86.1%	2020/21	80.6%	2021/22	92.8%	2022/23	96.4%
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						<p>Our Successes/Our Issues</p> <p>Contact targets have been exceeded for the year. This is in part due to DAAS maintaining a full staffing complement and also being able to continue providing a telephone based response.</p> <p>What We Are Doing</p> <p>Clients who are first referrals to the service are being contacted within agreed timescales where possible. DAAS can account for the reason for delayed contact from a weekly report.</p>																												
<p>Number of High Risk domestic abuse cases discussed at Multi Agency Risk Assessment Conference (MARAC) (cumulative)</p>	<p>CP03-P108 Number of High Risk domestic abuse cases discussed at Multi Agency Risk Assessment Conference (MARAC) (cumulative)</p>  <table border="1"> <caption>CP03-P108 Number of High Risk domestic abuse cases discussed at Multi Agency Risk Assessment Conference (MARAC) (cumulative)</caption> <thead> <tr> <th>Year</th> <th>2021/22</th> <th>2022/23</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>~40</td> <td>~45</td> </tr> <tr> <td>2</td> <td>~65</td> <td>~75</td> </tr> <tr> <td>3</td> <td>~90</td> <td>~95</td> </tr> <tr> <td>4</td> <td>~115</td> <td>~130</td> </tr> </tbody> </table>	Year	2021/22	2022/23	1	~40	~45	2	~65	~75	3	~90	~95	4	~115	~130			133	117	<p>Where We Are</p> <p>133 referrals to MARAC in 2022/23, which is 16 referrals (13.7%) higher than 2021/22.</p> <p>Our Successes/Our Issues</p> <p>MARAC has successfully moved to a full day meeting from January 2023. All partners are committed to planning attendance for a full day. Referral numbers will determine the length of the meeting but it is expected that this will improve attendance and reduce the pressure on agencies to service the MARAC process</p> <p>What We Are Doing</p> <p>The impact of the new MARAC full day meeting will continue to be</p>	<p>5-Year Trend</p>  <table border="1"> <caption>5-Year Trend</caption> <thead> <tr> <th>Year</th> <th>Referrals</th> </tr> </thead> <tbody> <tr> <td>2018/19</td> <td>93</td> </tr> <tr> <td>2019/20</td> <td>102</td> </tr> <tr> <td>2020/21</td> <td>123</td> </tr> <tr> <td>2021/22</td> <td>117</td> </tr> <tr> <td>2022/23</td> <td>133</td> </tr> </tbody> </table>	Year	Referrals	2018/19	93	2019/20	102	2020/21	123	2021/22	117	2022/23	133
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The number of children accessing the CEDAR Groups programme (Cumulative)	<p>CP03-P172 The number of children accessing the CEDAR Groups programme (Cumulative)</p> <table border="1"> <thead> <tr> <th>Period</th> <th>2021/22</th> <th>2022/23</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>9</td> <td>2</td> </tr> <tr> <td>2</td> <td>22</td> <td>20</td> </tr> <tr> <td>3</td> <td>22</td> <td>20</td> </tr> <tr> <td>4</td> <td>22</td> <td>28</td> </tr> </tbody> </table>	Period	2021/22	2022/23	1	9	2	2	22	20	3	22	20	4	22	28			28	23	<p>Where We Are</p> <p>The most recent CEDAR Group programmes started in March 2023 with 7 children and 5 mothers participating in CEDAR The group programme will complete in May 2023.</p> <p>For 2023 there is a 5 participant increase in CEDAR when compared to 201/22.</p> <p>Our Successes/Our Issues</p>	<p>5-Year Trend</p> <table border="1"> <thead> <tr> <th>Year</th> <th>Children Accessing</th> </tr> </thead> <tbody> <tr> <td>2018/19</td> <td>8</td> </tr> <tr> <td>2019/20</td> <td>5</td> </tr> <tr> <td>2020/21</td> <td>7</td> </tr> <tr> <td>2021/22</td> <td>23</td> </tr> <tr> <td>2022/23</td> <td>28</td> </tr> </tbody> </table>	Year	Children Accessing	2018/19	8	2019/20	5	2020/21	7	2021/22	23	2022/23	28
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PI Short Name	Performance Data Trend Chart	Traffic Light Icon	Long Term Trend	Current Value	Current Target	Notes & History Note	5 Year Trend
						<p>The EYDAR group can't currently run as there is no crèche support available.</p> <p>What We Are Doing</p> <p>A 1 to 1 session of 4 weeks duration was provided to one young person by the CEDAR coordinator when CEDAR group wasn't running.</p>	